| Electronic Patent Application Fee Transmittal |    |   |          |        |                         |  |  |
|---|----|---|----------|--------|-------------------------|--|--|
| Application Number:                           | 10 | 10649452  |          |        |                         |  |  |
| Filing Date:                                  | 25 | 25-Aug-2003   |          |        |                         |  |  |
| Title of Invention:                           | M  | Method and system for managing calls of an automatic call distributor |          |        |                         |  |  |
| First Named Inventor/Applicant Name:          | SI | Shmuel Shaffer  |          |        |                         |  |  |
| Filer:  | CI | Chad Christian Walters/Angela Wilson                                  |          |        |                         |  |  |
| Attorney Docket Number:                       | 06 | 062891.1123   |          |        |                         |  |  |
| Filed as Large Entity                         |    |   |          |        |                         |  |  |
| Utility Filing Fees                           |    |   |          |        |                         |  |  |
| Description                                   |    | Fee Code  | Quantity | Amount | Sub-Total in<br>USD(\$) |  |  |
| Basic Filing:                                 |    |   |          |        |                         |  |  |
| Pages:  |    |   |          |        |                         |  |  |
| Claims:                                       |    |   |          |        |                         |  |  |
| Independent claims in excess of 3             |    | 1201  | 1        | 200    | 200                     |  |  |
| Miscellaneous-Filing:                         |    |   |          |        |                         |  |  |
| Petition:                                     |    |   |          |        |                         |  |  |
| Patent-Appeals-and-Interference:              |    |   |          |        |                         |  |  |
| Post-Allowance-and-Post-Issuance:             |    |   |          |        |                         |  |  |
| Extension of Time:                            |    |   |          |        |                         |  |  |

| Description                             | Fee Code | Quantity | Amount | Sub-Total in<br>USD(\$) |
|---|----------|----------|--------|-------------------------|
| Miscellaneous:                          |          |          |        |                         |
| Submission- Information Disclosure Stmt | 1806     | 1        | 180    | 180                     |
|   | Tota     | ) (\$)   | 380    |                         |